

BEFORE THE
POSTAL REGULATORY COMMISSION
WASHINGTON, D.C. 20268

POST OFFICE STRUCTURE PLAN

Docket No. N2012-2

**UNITED STATES POSTAL SERVICE
RESPONSE TO DAVID B. POPKIN FOLLOW-UP INTERROGATORY
(DBP/USPS-32)
(July 16, 2012)**

The United States Postal Service provides an institutional response to the above-identified interrogatory of David B. Popkin, dated July 9, 2012. The interrogatory is stated verbatim and followed by the response.

Respectfully submitted,

UNITED STATES POSTAL SERVICE
By its attorneys:

Anthony F. Alverno
Chief Counsel
Global Business & Service Development

Caroline R. Brownlie
Adriene M. Davis
James M. Mecone
Keith C. Nusbaum

475 L'Enfant Plaza, S.W.
Washington, D.C. 20260
(202) 268-6525; Fax -5402

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DBP/USPS-32.

Please refer to your response to Interrogatory DB/USPS-31 subpart [a].

In your response you state that most types of accountable mail may be left in a parcel locker.

[a] Please confirm or explain that the following services are considered to be accountable mail:

1. Express Mail
2. Adult Signature Required
3. Certified Mail
4. Collect on Delivery
5. Restricted Delivery
6. Insurance [over \$200]
7. Registered Mail
8. Return Receipt
9. Return Receipt for Merchandise
10. Signature Confirmation

[b] Please identify any other services that may be considered accountable mail.

[c] Which of the ten listed services in subpart [a] as well as the additional services identified in subpart [b] may be left in a parcel locker without obtaining a signature from the recipient?

[d] May mail which is postage due be left in a parcel locker?

[e] May the mailer of any of the ten listed services in subpart [a] as well as the additional services identified in subpart [b] waive the requirement for obtaining the addressee's signature prior to delivery and if so, are there any conditions under which it may or may not be done?

[f] Are there any of the ten listed services as well as the additional services identified in subpart [b] where the mailer waiving the signature would render the service meaningless such as requesting Signature Confirmation and then waiving the need for a signature on delivery?

[g] Which of the ten listed services in subpart [a] as well as the additional services identified in subpart [b] may the addressee file IN ADVANCE a request for delivery of that category of mail without the need for obtaining a signature?

[h] How will a recipient be made aware of the ability to file IN ADVANCE for receiving that mail without the need to sign for it?

[i] How will the mailer of one of these accountable mail services receive the service that they requested and paid for if the addressee is allowed to waive the need for a signature?

[j] Please provide the data and explain the ability to use the word MOST in your response to the original subpart [a].

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RESPONSE

Please note as a general matter that this interrogatory requests information regarding policies and procedures currently in effect and that will not change as a result of POSTPlan.

[a]

	Domestic Product or Service	Accountable Mail (Y/N)	Explanation if (N)
1.	Express Mail	Yes	
2.	Adult Signature Required	Yes*	
3.	Certified Mail	Yes	
4.	Collect on Delivery	Yes	
5.	Restricted Delivery	Yes*	
6.	Insurance [over \$200]	Yes	
7.	Registered Mail	Yes	
8.	Return Receipt	Yes*	
9.	Return Receipt for Merchandise	Yes	
10.	Signature Confirmation	No	Special Services

* Considered accountable mail if used in conjunction with Express Mail; Registered Mail; Certified Mail; COD; and Insured Mail.

[b] No other domestic services.

[c] Express Mail with signature waiver.

[d] The carrier will leave Notice PS 3849 in the mail receptacle to notify the customer of postage due with the exact amount of postage needed. The customer can leave the Notice PS 3849 along with the required amount of money in the mail receptacle, and on the rescheduled day, the carrier will leave the postage due article and collect the required amount of postage.

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[e] Only Express Mail with signature waiver can be delivered without a signature.

[f] No.

[g] The customer may leave the signed Notice PS 3849 for all accountable mail types, excluding Return Receipt and Adult Signature Required.

[h] Notice PS 3849 will be left in the customers' mail receptacle.

[i] Only Express Mail with signature waiver authorized by the mailer can be left without a signature. All other types of accountable mail will require a signed Notice PS 3849.

[j] See the responses to subparts [a-i] above. Additionally, the Postal Service based its response on operational experience.